

Harris Church of England Academy

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Headteacher Mrs Roberta Harrison



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Dear Parent/Carer

Satchel One Accounts

In September, Satchel One implemented an email verification system for parent/carers accounts. This was to improve security and GDPR practices, minimise potential data breaches and ensure that only verified parents and carers gain access to student data.

Satchel One asked existing parent users to complete the email verification process by 31 October, to prevent their account being deleted. Satchel One have advised that the majority of parents and carers have completed this process, but there are some outstanding users who remain unverified.

We have been advised that, as of tomorrow, any pre-existing parent accounts that remain unverified will be deleted and the parents will be informed of this via email automatically. This email will come from noreply@teamsatchel.com

In order to recover their account, parents will need to obtain a current Parent Code and complete the signup process again. This will not be done via the school but independently via your child's Satchel One account.

Please follow the steps outlined in the article below in order to locate your Parent Code and regain access to your account, should you need to.

[Logging in as a Parent / Carer](#)

Should there be any issues at all, please contact Satchel One directly via their [contact form](#).

Yours faithfully

Mrs R Harrison
Headteacher



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